



RFQ2025-01 Job Access Transportation Service Providers

Addendum 1

Answers to questions submitted by potential offerors and Supplemental Special Federal Provisions to be added to Exhibit C “Draft Contract”:

1. Can RMRTD provide more details on the anticipated trip volume per provider, or is there a preferred distribution strategy among multiple awarded providers? **The narrative provided in Section I states that we have used up to (2) and volume is provided in Section 1 chart information. Also, per Section f. Basis of Award on page 15, RMRTD may award to more than one contract to service providers, if this is the case, the workload will change. Since this is an open RFQ at this time, I can't tell you how many responses we have received, as the responses are due March 24th, 2025 as stated in section VI on page 15.**
2. Will RMRTD allow subcontracting of services, and if so, are there any restrictions on which companies can be subcontracted? **No. However, zTrip has Independent Contractor Agreements with its drivers and this could be considered subcontracting of services.**
3. Are there any operational challenges Rio Metro has encountered with the current service? **Hiring drivers for 24/7 service has been a challenge and this is currently a challenge for transportation providers in the U.S. right now.**
4. What are the key areas where Rio Metro would like to see improvements from contracted providers? **Scheduling trips as requested, and Job Access Program riders being picked up and dropped off on time, so it does not negatively impact their employment. Individuals on the Job Access Program are at or below 150% of the federal poverty level.**
5. Are there any specific expectations regarding on-time performance, service coverage, or customer experience enhancements? **Job Access riders should be picked up within the thirty-minute pick up window (15 minutes before scheduled pick up time/15 minutes after scheduled pick up time). ADA Job Access Program riders' profile should include what mobility device is used, if any, to ensure that an ADA accessible vehicle is provided for ADA trips.**
6. Will RMRTD apply FTA's drug and alcohol testing requirements (49 CFR Part 655) as a condition of contracting for Job Access transportation services? **Yes. (Note: Per the federal regulations, TNCs would not be required to do the drug and alcohol testing if there was one or more contractors that Job Access Riders can call to schedule a trip. If we were the ones scheduling the trips both taxi and TNCs would need to comply with D&A.)**

Please add item Q; item R and item S to Exhibit C “Draft Contract” Section 16. Special Federal Provisions as:

Q. SAFE OPERATIONS OF MOTOR VEHICLES

Seat Belt Use, the Contractor is encouraged to adopt and promote on-the-job seat belt use policies and programs for its employees and other personnel that operate company-owned vehicles, company- rented vehicles, or personally operated vehicles. The terms “company-owned” and “company-leased” refer to vehicles owned or leased either by the Contractor or AGENCY. The Contractor agrees to adopt and enforce workplace safety policies to decrease crashes caused by distracted drivers, including policies to ban text messaging while using an electronic device supplied by an employer, and driving a vehicle the driver owns or rents, a vehicle Contractor owns, leases, or rents, or a privately-owned vehicle when on official business in connection with the work performed under this agreement.

R. TRAFFICKING IN PERSONS

Contractor and its subcontractors or their employees shall not:

- Engage in severe forms of trafficking in persons during the Contract Term;
- Procure a commercial sex act during the Contract Term; or
- Use forced labor in the performance of the Contract. Contractor shall inform AGENCY immediately of any information Contractor receives from any source alleging a violation of a prohibition in this section. AGENCY may terminate this Agreement for any violation of this section; such right of termination is in addition to all other remedies for noncompliance that are available to the AGENCY.

S. Drug and Alcohol Testing

- The Contractor will implement a drug and alcohol testing program that complies with 49 CFR Parts 40 and 655, produce necessary documentation to establish compliance, permit authorized representatives of the U.S. DOT or RMRTD to inspect facilities and records associated with the drug and alcohol testing program.
- The Contractor will submit for review and approval, a copy of its Policy Statement developed to implement its drug and alcohol program.

Please add the following statement to Exhibit C “Draft Contract’ Section 11 Audits and Inspections; the following statement will be added at the end of Section 11:

“Rio Metro Regional Transit District participates in the 49 U.S.C Section 5307, 49 U.S.C Section 5310, 49 U.S.C. Section 5311, and U.S.C. Section 5339 Programs.”