

**ADDENDUM #1**  
**REQUEST FOR PROPOSALS**  
**For**  
**“SECURITY SERVICES”**



Procurement No. RFP2026-01  
Addendum #1 Issued: August 19, 2025  
Proposals Due: September 2<sup>nd</sup>, 2025, 2:00 p.m. (MST)

# ADDENDUM #1 for RFP2026-01 – Security Services

This addendum clarifies all written questions that were submitted by potential offerors on or before August 15, 2025. The written question period is now over.

There were 54 questions submitted, and we have provided 54 answers.

1. Section 3.3.1 Submission Organization - Clarification of Appendix Number and Tab Order. There was a discrepancy on the Tab number vs the Appendix numbering. The numbering and requirements shall read as shown below:

## 3.3.1 Submission Organization

The Submission must be organized and indexed in the following format and must contain, as a minimum, all listed items in the sequence indicated.

Tab 1.	Appendix 1: Submission Form Appendix 2: Acknowledgment of RFP Receipt
Tab 2.	Project Understanding
Tab 3.	Technical Approach
Tab 4.	Team and Resources
Tab 4.	Experience and References
Tab 5.	Cost Proposal
Tab 6.	Certifications As required from Exhibit A Federal Clauses Appendix 3: Campaign Contribution Disclosure Appendix 4: Certification Affirmative Action

2. What challenges have been experienced by RMRTD? **This is public transportation and the most reported challenge is “fare” evasion.**
3. Will onsite parking be provided by the RMRTD at no cost to the contractor? **Yes**
4. Are there lockers or storage space available for the officers to store personal items while on duty? **No lockers**
5. Would it be desirable for the contractor to provide RMRTD with an electronic reporting and officer activity system? **Email address will be provided**, the company prefers electronic reporting as this is in line with our sustainability initiatives.
6. Is there an incumbent security contactor currently in place and if so, who and for how long? **Our current Operator is currently providing third party security services, so this information is not available.**

7. Can you please provide the current bill rates if applicable? **Our current Operator is currently providing third party security services, so this information is not available.**
8. Is there a budget for this solicitation? **Yes.**
9. Can RMRTD please confirm how many Level One officers will be required for this solicitation? **RFP states level 1 or 2**
10. Can RMRTD please confirm how many Level Two officers will be required for this solicitation? **RFP states level 1 or 2**
11. Please provide the current work schedule of the officers and at which locations? **Our current Operator is currently providing third party security services, so this information is not available.**
12. Please provide a current invoice from the incumbent security contractor. **Third party contractor not available**
13. Can RMRTD please confirm if it is seeking armed or unarmed security services? **Unarmed**
14. Can RMRTD please provide the current fixed hourly rates and schedules of personnel? **Third party contractor not available**
15. Will RMRTD please provide a list of all observed holidays, **please see Rio Metro website for no service holiday dates** and will RMRTD require services on said observed holidays? **Only at the onsite monitor site**
16. How many vehicles are expected to be required for this contract? **One**
17. What type(s) of vehicles and how many are currently being used/provided for each category? **One vehicle to patrol the Rail yard, currently a golf cart**
18. How many contractor hours are currently being billed per year? **Our current Operator is currently providing third party security services, so this information is not available.**
19. Would MRCOG be able to clarify the anticipated hours of work per week to accommodate, “one guard will be needed on every revenue New Mexico Rail Runner Train (weekday and weekends)”? **We included the schedule on the RFP, and it is available on our website. Also included are the hours and days that a guard is needed beyond on-board duty at offsite locations.**
20. Are shifts for the guard assigned to “every revenue New Mexico Rail Runner Train” typically 8 hours or more? **Yes, please refer to Rail Runner Schedule.**
21. Will the bodycams, “Lapel cameras, video and voice recordings” be outward facing in order to record all activity observed or internal, facing the guard? **Body cams will be outward facing.**
22. While bodycams may sometimes provide beneficial content, the associated costs make usage of bodycams difficult to manage and expensive for clients. Therefore, we often wish to first discuss these challenges with any client considering bodycam usage to try and determine what the client hopes to gain from such a program and help the client have a greater understanding of the difficulties and costs of bodycam usage. Would MRCOG be able to discuss their past experience with Lapel Cameras? **MRCOG would be able to discuss this, it has proved to be critical to our operations and investigations.**
23. Have they been used previously? **We are currently using body cameras and would like to continue.**

24. Has MRCOG had any concerns related to privacy of third parties, employees, or guards?  
**No.**
25. Has MRCOG taken any measures related to providing notice to people being recorded on video (signage, consent, etc.)? **Yes, signage on property.**
26. Should the lapel cameras remain active all of the time or should they be activated/deactivated during situations? **Lapel cameras are to remain on while on duty.**
27. Does MRCOG have record of how many lapel cameras have previously been used and how many additional units were required due to loss or damage? **No, as it would be the vendor's responsibility.**
28. Would MRCOG negotiate agreement language regarding the liability for usage of bodycams? **In the RFP, there is language of insurance coverage covering this.**
29. Would MRCOG be able to provide the number of hours worked last year? Is that similar to what is anticipated moving forward? **We expect same security coverage as the previous years.**
30. Who currently supplies coverage to your locations? **Third Party thru our "Commuter Rail Operations and Maintenance" Contract.**
31. Are there issues with current provider? **This information is not available, as they are Third Party thru our "Commuter Rail Operations and Maintenance" Contract.**
32. What do they do well? **This information is not available, as they are Third Party thru our "Commuter Rail Operations and Maintenance" Contract.**
33. Are you considering keeping any of the current incumbent security officers? **The provider is Third Party we don't know who will be awarded the contract and who will stay or not stay.**
34. Will incumbent/current employees' wages and benefits, including healthcare and vacation time, be grandfathered? **This is not applicable. This is a new Request for Proposal. RMRTD does not cover vendor wages, benefits, and healthcare.**
35. Could you provide the current wages for the officers? **This is not applicable. This information is not available, as they are Third Party thru our "Commuter Rail Operations and Maintenance" Contract.**
36. Do you have your budget set for next year? Are you attempting to remain flat or provide slight increases to the officers? **Make sure to read the RFP, this contract will be funded in part by Federal money.**
37. What is the annual exposure of incidents at your facilities? **Question needs clarification.**
38. What are the expected yearly increases? **Reference Section 1.2 Scope of Work, in particular Section A; you are to provide Year 1 Rate, Year 2 Rate, Year 3 Rate and Year 4 Rate.**
39. What is the average length of on-the-job training required of security officers before they can operate independently at a post? **The RFP requires Level 1 or Level 2 certifications and is the responsibility of the vendor.**
40. Do you have any Specialized Training requirements? **The RFP requires Level 1 or Level 2 certifications and is the responsibility of the vendor.**
41. Do you have a list of required training topics (either per site or per position)? **The RFP requires Level 1 or Level 2 certifications and is the responsibility of the vendor.**
42. What system of response to violent behavior does your team currently use? **In compliance with Level 1 and Level 2 certification.**
43. Are there any other Special Requirements on Uniforms? **Vendor company uniforms will be required while on duty.**

44. Is any security guard touring technology currently utilized? **Vendor will monitor live-feed camera footage of facilities.**
45. Will officers be required to provide and/or utilize any specialized safety equipment? **No.**
46. Is there any equipment needed at any sites, Radios? Cellular Telephones? Tour Systems? Specialized Technology Units? How many at each site? Which sites or locations? **The vendor will be responsible for providing every guard with a cell phone and lapel (body) camera. The vendor is also responsible for providing a vehicle for office guard duty to ensure quick response.**
47. Are there any vehicles required? **Yes, one vehicle for office guard duty.**
48. Do you have any specific preference on make and model? **No, as long as it is in good reliable working condition.**
49. Is MRCOG eligible for pricing associated with the NM Statewide Pricing Agreement 20-0000-22-00049? **We do, but at this time we will not be using the NM Statewide Pricing Agreement.**
50. Does MRCOG have a preferred format for vendors to submit Cost Proposals? **This is your proposal response, choose your format accordingly. Reference section 3.3.1 of the RFP and Reference Section 1.2 Scope of Work, in particular Section A; you are to provide Year 1 Rate, Year 2 Rate, Year 3 Rate and Year 4 Rate.**
51. If the contract is subject to DBE Participation, and yet no contract goal has been established, please clarify what the expected participation level, or requirement for DBE participation is. Can contractor perform the services without DBE participation? Are there any points given or taken away for use of, or non-use of, DBE subcontractors? **This contract does not have an expected DBE participation goal. There will be no points given or taken away for participation.**
52. Is this contract subject to FTA random drug testing protocols for safety sensitive positions? Is it a requirement that the contractor have such FTA drug testing program in place? **No, but we highly recommend a strong company drug-free workplace policy.**
53. 3.3 page 31 states that the proposal cannot be longer than 15 single sided pages. That is an EXTREMELY limited number of pages to provide the requested information for a Federally funded transit system security program. Would you consider expanding the page count to at least 25 or 30 pages? What Tabs and forms are NOT counted toward the page count? Please clarify that the Appendix / Forms are NOT counted toward the page count. **Clarification: We do realize that appendices and other required forms are part of submittals. If your submitted proposal is longer than 15 pages, it will not be counted against you.**
54. Are pages 46 and 48 to be signed? **Yes, please read and reference section 2.5 of the RFP; appendices and federal forms are required.**